



## Regulations for the Use of Rooms at the Miramar Loreto Hotel

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**1. Objective:** The objective of this regulation is to guarantee the safety, comfort and well-being of all our guests, promoting an environment of respect and tranquility at the Miramar Loreto Hotel, located in Loreto, Baja California Sur, Mexico.

**2. Access to Rooms:**

- Hotel Miramar Loreto rooms are only available to guests registered at the reception. To access the room, the guest must present a valid ID and the access code provided by the hotel staff.
- The number of people staying in the room may not exceed the number of beds available in it, according to the type of room reserved.

**3. Behavior in the Rooms:**

- Respectful behavior towards hotel staff and other guests is required in all areas of the hotel, including guest rooms. It is prohibited to carry out activities that alter the rest or tranquility of other guests, such as annoying noises, parties or excessive use of sound devices.
- Smoking is prohibited inside the rooms and in areas not designated for it. In case of smoking in non-permitted areas, the guest will be responsible for additional cleaning costs.
- The use of illegal substances and activities that violate local laws are prohibited.

**4. Use of Facilities and Equipment:**

- The room facilities, including television, air conditioning, minibar, bathroom and other equipment, must be used correctly and responsibly. The transfer of furniture or equipment outside the assigned room is not permitted.
- The guest is responsible for any damage caused to any equipment or installation in the room and must cover the corresponding repair or replacement cost.

**5. Cleaning and Maintenance:**

- Room cleaning service is carried out daily, unless expressly indicated by the guest not to require this service. If the guest requires any maintenance services inside the room (such as repairs or replacement of items), they must notify the receptionist so that the appropriate staff can handle the request in the shortest possible time.

**6. Pets:**

- The entry of pets is allowed only in rooms enabled for this purpose, with prior notice and authorization from the hotel. It must be ensured that the pet does not cause discomfort to other guests. The pet owner will be responsible for any damage or inconvenience caused by their animal during the stay.

**7. Prohibitions:**

- The use of the room for commercial purposes, meetings, events or activities unrelated to accommodation is prohibited without prior authorization from the hotel administration.
- The introduction of dangerous equipment or that represents a risk to the safety of guests, such as kitchen equipment, portable stoves, or flammable products, is not permitted. The use of drugs and alcoholic beverages outside the limits established by the hotel or outside permitted areas is strictly prohibited.

**8. Check-In and Check-Out Times:**

- Check-in time is from 3:00 p.m. and check-out time is at 12:00 p.m.
- If an extension of the check-out time is required, the guest must request it at reception in advance. The hotel reserves the right to approve such requests depending on availability.

**9. Security:**

- For security reasons, the entry of people other than those registered into the room is prohibited.
- The guest must make sure to properly close the doors and windows of the room when leaving, to avoid the risk of theft or loss of belongings.

**10. Responsibility:**

- The Hotel Miramar Loreto is not responsible for the loss of personal items inside the room, except in cases of negligence on the part of the hotel staff. It is recommended that guests use the safes available in the rooms to store valuables.

**11. Damage Policy:**

- Guests must inform the front desk immediately if they notice any damage in the room. In case of damage caused by the guest, the amount corresponding to the repair will be charged.
- In case of damage due to misuse of room equipment or facilities, the guest will be responsible for covering the total cost of repair or replacement.

**12. Right of Admission:**

- The hotel reserves the right to admit and may evict any guest who fails to comply with the rules established in these regulations or who disturbs the peace and safety of other guests, without the right to a refund.

**13. Modifications to the Regulations:**

- The hotel reserves the right to modify this regulation at any time, and it is the guest's responsibility to inform themselves about its updates.

**14. Acceptance of the Regulations:**

- At the time of check-in, the guest tacitly and expressly accepts the conditions and provisions of this regulation, committing to respect it during their stay at the Miramar Loreto Hotel.